### SWETRACKQ MAXI



# **Instruction Manual**

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# INTRODUCTION

Thank you for choosing Maxi from SweTrack!

This instruction manual describes how to get started with your new product, as well as getting acquainted with the product's features. Please read this instruction manual carefully before commencing use of the product. More information can be found in our Online Support Center, which is accessible at <u>www.swetrack.com/support.</u>



# **LED INDICATORS AND BUTTONS**

The mobile network indicator (red LED) flashes slowly when the device is searching for a signal, and flashes quickly when the device is connected to the mobile network.

The GPS indicator light (blue LED) will be solid when searching for GPS satellites and flash slowly when GPS signal is established.

Charge indicator (green LED) will be solid when Maxi is charging with the included charging cabled attached.

The mobile network indicator (red LED) and GPS indicator (blue LED) will flash in sync when the battery is running low.





# **CHARGING AND START-UP**

Before using the product, charge the battery for at least 8 hours\*. Connect the magnetic end of the USB cable to the charging socket of the product as illustrated below, and the other end of the cable to a wall charger with USB socket. The charge indicator will be solid when the product is charging. When the product is fully charged, the green light will disappear. When the product is charged, disconnect the charger. You can now place the GPS tracker on the intended tracking object and proceed to the next page of this manual.

\* When using a 5V = 1A power adapter for charging. Using a higher-capacity power adapter (supported up to 5V = 3A) will result in quicker charging times. Note that fast charging may cause the device to get hot.





## **GETTING STARTED WITH THE APP**

Your SweTrack device is controlled through the SweTrack Live app. In the SweTrack Live app, you can see the device's current location, enable geofences, request location history, and more.

### **1** DOWNLOAD THE APP

Visit the App Store (iOS) or Google Play (Android) and search for SweTrack Live. The app is free.

### **2** CREATE AN ACCOUNT

To create an account, click on the "**Sign Up**" button at the bottom of the login screen in SweTrack Live. Then, enter your email address, choose a password, and select a username. Finally, enter the IMEI/ID number of your SweTrack device. You can find it on the box or on the product itself. Either manually enter the IMEI/ID number or press the camera icon and point your phone's camera at the barcode on the bottom of the product's box.

#### **USE SWETRACK LIVE FROM A COMPUTER**

SweTrack Live can also be used from the browser on a PC or Mac. To visit SweTrack Live from your computer, go to <u>www.swetrack.com/live</u> in your browser. You use the same login information on the computer version as in the mobile app.



# **ACTIVATING A DATA PLAN**

Your device requires an active data plan for mobile data traffic to function. The data plan includes unlimited tracking in the EU, Norway, and Switzerland, on all operators' networks with the option to upgrade to global coverage. Without a data plan, the product cannot communicate via the mobile network and transmit its positional data to you.

### HOW DO I ACTIVATE A DATA PLAN?

- 1. Go to the web app <u>www.swetrack.com/live</u> and log in to your account. If you do not have an account, click on **"Sign up**", follow the instructions and then log in.
- 2. Navigate to the "**Data Plans**" page. If you're using a computer, click on the icon that looks like a card in the menu on the left. If you're using a mobile device, tap the hamburger menu and then select "Data Plans".
- 3. Click on "Add Card" and fill in your card details.
- 4. Click the "**Activate**" button and select the data plan that suits you. Then follow the on-screen instructions.

### HOW DO I CANCEL MY DATA PLAN?

- 1. Go to the web app <u>www.swetrack.com/live</u> and log in to your account.
- 2. Navigate to the "**Data Plans**" page. If you're using a computer, click on the icon that looks like a card in the menu on the left. If you're using a mobile device, tap the hamburger menu and then select "Data Plans".
- 3. Click the "**Deactivate**" button. Then select the device you want to deactivate and click "**Proceed**".

The data plan(s) will now expire at the end of the current period.



**Important notice:** Never perform unauthorized modifications to the device, such as replacing the built-in SIM-card with another SIM-card. The device only works with the factory installed SIM-card. Also, do not install the built-in SIM-card into other equipment, the SIM-card will be permanently blocked and rendered unusable, even if it is reinstalled in the SweTrack device. Unauthorized modifications can damage the product and will cause the one-year factory warranty to be permanently invalidated.

# GET TO KNOW YOUR MAXI

Once you have created an account and activated a data plan, the device will start to work within about 20 minutes. You will then be able to see it on the map in the SweTrack Live app or via a computer by going to <u>www.swetrack.com/live</u>.

The device's position is automatically updated when the device is in motion. If you do not see the device on the map in the app, you may need to shake it outside (under open sky) or go for a ride with the vehicle that the tracker is mounted to.

### **INFORMATION**

Maxi provides the following information for you to monitor. You can access device details from the device list, note that the information is updated only when the device is awake.

- Battery Level: Displays the current battery charge status.
- Temperature: Shows the current temperature reading from the device.
- Humidity: Shows the current humidity level reading from the device.

### **POSITION**

Maxi position is shown on the map page in the app and will update in an interval depending on your selected data plan. The device will only update its position when in movement. Pressing the device icon on the map will show more position information such as time of position and speed. Use the location history feature found by clicking on your device in the device list or through the menu to get a visualization of how the device has moved in the past.



#### **SETTINGS**

On the settings page of your Maxi device, you can configure various parameters to tailor the device's functionality to your specific needs. Below are the settings available:

- Device Name: Set or modify the name of your Maxi.
- Speed Alarm: Define a speed threshold. If the speed is exceeded, an alarm will be triggered.
- Map Icon: Select a map icon that represents your Maxi device's location on the map.
- Power Saving Mode: Enable or disable power saving mode. May be data plan dependent.
- Wake-Up Setting: Configure how you want your Maxi to wake up from power saving mode with the following three options. Choose at least one or combine multiple.
  - Vibration Wake up: Maxi will wake up and keep updating as long as it detects motion. After a period of no motion Maxi will go back to sleep.
  - **Time Wake up:** Select a time interval that you want Maxi to wake up and update its current status to then go back to sleep. Enable safety zone to have Maxi switch to vibration wake up if it has moved outside of a 1 km radius of original position.
  - Light Wake up: Maxi will detect changes in the amount of light hitting its light sensor and wake up when it changes. Useful if the device was to be removed.
- **Temperature Alarm:** Set a temperature threshold. If the device detects a temperature exceeding or going below this limit when awake, it will trigger an alarm. Best used with timed wake up setting.
- **Humidity Alarm:** Set a humidity threshold. If the device detects a humidity exceeding or going below this limit when awake, it will trigger an alarm. Best used with timed wake up setting.



### WARRANTY

This page contains information about our warranty and service terms.

### **SUPPORT & SERVICE**

You'll find answers to the most common questions about our products and services in our Support Center, located at <u>www.swetrack.com/support</u>. If you can not find the answer to your question in this manual or in the support center, contact our customer service at support@swetrack.com.

### **PRIVACY POLICY**

We at SweTrack take the integrity of our customers seriously, and we never share personal data or information about how the product is used with any third party. You can find our full privacy policy by going to <u>www.swetrack.com</u>.

#### HARDWARE WARRANTY

The product is covered by a one year limited hardware warranty. Full warranty terms can be found at <u>www.swetrack.com/support</u>. EU consumer laws also provide a two- or three-year legal guarantee.

